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Issuing a call to action, PUBLIC ADMINISTRATION: AN ACTION ORIENTATION, Seventh Edition, encourages readers to become active participants in public administration--and equips them with the tools to do it effectively. Robert B. Denhardt, Janet V. Denhardt, and Tara A. Blanc teach readers how to influence the operations of public agencies--helping them learn to get involved and effect positive changes, regardless of whether they are working outside the agency as citizens or within the agency as managers. With a strong emphasis on ethics, the text introduces the theories and scholarly literature of the field while reflecting the latest trends and issues. Practical applications help readers sharpen personal management, communication, delegation, motivation, and decision-making skills. Key topics like nonprofit management, the global dimensions of public administration, and organizational theory are covered thoroughly.

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